

LAUREN BLACK

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EDUCATION

THE WHARTON SCHOOL, UNIVERSITY OF PENNSYLVANIA **Philadelphia, PA**
Master of Business Administration Candidate; Major in Real Estate and Finance **2019 - 2021**

- Real Estate Club: Vice President of Diversity & Inclusion.
- Member of Wharton Women in Business, FinTech, Innovation & Design, Ski & Snowboard, and Yoga & Wellness Clubs.

BRYN MAWR COLLEGE **Bryn Mawr, PA**
Bachelor of Arts; Major in Growth and Structure of Cities **2006 - 2010**

- **Honors:** *summa cum laude*; ranked in the top 3% of class (GPA: 3.907/4.000).
- **Awards:** Hanna Holborn Gray Research Fellowship, “Constructing Identities: The Architectural Branding of the American College Campus” (2009) and Bryn Mawr Research Grant, “The Environmental Costs of McMansion Development” (2008).
- **Leadership:** GSC Department, Research Assistant (2008) and Teaching Assistant (2010); Investment Manager (2006-2010).
- **Visiting Student:** Danish Institute for Study Abroad, Architecture & Design, Copenhagen, Denmark (2009).

EXPERIENCE

CONSUMER FINANCIAL PROTECTION BUREAU (CFPB) – Office of Enforcement **Washington, DC**
Contract Manager **2015 - 2019**
Senior Enforcement Paralegal **2014 - 2019**

- Managed 15+ cases to support agency in protecting citizens against fraudulent financial services.
- Collaborated with team of 50+, including CFPB staff, Department of Education, and numerous state attorneys general offices on a case against one of the nation’s largest for-profit colleges. Awarded promotion 9 months after joining the CFPB, in advance of standard annual review.
- Partnered with Department of Justice and FBI to execute search warrants and restraining orders to stop an illegal debt collection scheme. Spearheaded interview project of 100+ consumers, securing strong witnesses and sworn statements. Received *2017 Superior Achievement Award* and bonus.
- Handpicked to teach courses to groups of 12 employees for Enforcement Support Staff Training Program.
- Designed and administered over \$950,000 in office contracts.
- Negotiated 40% increase in services on expert contract, anticipating expanding case needs.
- Collaborated with 10-member team to implement cost-reduction measures for \$500,000 contract. Achieved a 70% reduction in special requests. Reduced overall expenditures by 43%. Received *2019 Superior Achievement Award* and bonus.
- Received top performance evaluations and awarded merit increases every year.

Selected Case Experience:

- Directed an 8-member team in review of thousands of mortgage transactions in 7 months. Trained team on interpreting complex mortgage files and performing financial calculations. Received *2016 Recognition Award* and bonus.

DEPARTMENT OF JUSTICE – Civil Rights Division, Disability Rights Section **Washington, DC**
Compliance Manager **2011 - 2014**
Honors Paralegal **2010 - 2014**

- Served as lead paralegal on 30+ high-profile cases to enforce the Americans with Disabilities Act (ADA).
- Conducted outreach with 15+ community groups across US on the rights of individuals with HIV/AIDS. Forged relationships with Duke AIDS Legal Project and AIDS Law Project of Pennsylvania to source new investigations.
- Designed statistical measures used to calculate \$7.73 million victim fund in a landmark case. Awarded *2012 Special Achievement Award*.
- Restructured digital repository of office work, streamlining operations and increasing efficiency by 75%. Awarded *2011 Certificate of Commendation* for improving office operations.
- Received two promotions and outstanding annual performance reviews.

Selected Case Experience:

- Led architectural site surveys of American cities, towns, and counties focused on eliminating physical and communication barriers as part of the Department’s Project Civic Access program.

ADDITIONAL INFORMATION

Leadership and Service: DC Department of Energy & Environment and Office of Planning, Sustainability Ambassador, Washington, DC (2017-2019); Capital Area Asset Builders, Financial Education Trainer, Washington, DC (2014-2019).

Personal Interests: Congressional Softball League, photography, bouldering, leading informal architectural tours.